



Clean up with care

Once the storm has passed, it is tempting to go straight into yard clean-up mode. However, take time for safety.

Do not go outside if there is a power outage. There could be a downed power line, which could cause electrocution. Sometimes, downed lines can be covered by branches, storm debris, water, snow, or ice.

Reporting your outage

- DO report outages via SmartHub, text, or by calling 1-800-254-7944.
- DO NOT report outages on social media or by email. Neither is monitored 24/7.
- Blinks during storms are common and do not need to be reported to ECE. However, blinks on an otherwise normal day should be reported.