

NOTE: Wisconsin members will see a non-taxable program charge and a non-taxable program credit line item on their bills. The line items reflect the charges required by the state of Wisconsin's Commitment to Community programs (Act 9). The programs require utilities to charge a non-taxable fee that contributes to low-income aid and energy conservation.

🔆 PAST DUE ACCOUNTS - Payment must reach the office on or before the due date to avoid a penalty. Balances remaining after the due date will be subject to a late payment charge of 1.5% monthly or \$1, whichever is greater. Contact ECE if you cannot pay your energy bill by the due date, and our staff will discuss suitable payment arrangements.

METER MULTIPLIER

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The number of kilowatt hours (kWh) used per rotation of meter dial. For example, a multiplier of 10 means 10 kWh are used after the meter reading increases by one. Therefore, to properly calculate this bill, your previous reading is subtracted from the present meter reading and multiplied by 10 to obtain your kWh use for the month. A multiplier of 1 indicates that your meter registers each kWh used.

COST OF BASIC SERVICE

For ongoing expenses to provide service to a location.

kWh USE HISTORY

Displays kWh use for the past 13 months, starting with one year ago on the left and reading across to the present month's consumption on the right.

POWER COST ADJUSTMENT (PCA)

An adjustment applied as necessary to reflect wholesale power costs which are different from those included in current rate schedules. If there is a PCA, it will be included under current charges.